

Santa Ynez Valley Cottage Hospital



About SYVCH

Ranked in the top 10 percent for patient satisfaction on the West Coast, Santa Ynez Valley Cottage Hospital offers essential health care services, including:

- Emergency Department with 24 hour basic emergency medical care serving 6000+ visits per year with ~500 patients per year being stabilized and transferred to tertiary care facilities.
- Radiology services, including MRI, CT, Dexa and Digital mammography
- Surgical services, including outpatient surgical procedures and endoscopic procedures
- Laboratory services
- Outpatient infusion services
- Cardiopulmonary rehabilitation
- Physicians' Specialty Clinics

About SYVCH

- ❑ Located in Central California
- ❑ Since 1964, this 11 bed critical access hospital has offered acute-care services to the residents and visitors of Santa Ynez Valley.
- ❑ ADC of 3.0 with avg LOS of 3.4 days
- ❑ Primary Inpatient Diagnoses is Pneumonia and CHF
- ❑ 6 primary care physicians

Organizational commitment

to

Core Measures

- ❑ Organizational & Executive priority
- ❑ Board mandate
- ❑ Manager Performance Goal
- ❑ Monthly statistics on compliance for hospital and medical staff
- ❑ Departmental and Facility Dashboards

Pneumonia Measures - Vaccination

Evidence of good performance

- Target is 100% compliance in Quality Composite and Prevention Composite for all quarters at year end.
- Concurrent Review- All pneumonia patients are screened as part of the nursing care plan for Influenza and Pneumococcal vaccinations
- Discharge check list helps as a reminding tool

Pneumonia Measures- Vaccination

Road map to Success

- Staff Education
- Feedback loop to address outliers
- Staff meeting reminders/report reviews
- Team work with physicians
- Vaccination records from MD offices

Pneumonia measures- Antibiotic Selection

Evidence of good performance

- 100% compliance
- Pharmacy and ED doctors collaboration
- Working as a team

Pneumonia measures- Antibiotic Selection

Road map to success

- Organizational Commitment
- Staff education
- Staff meeting reminders/review of reports
- ED MD attending staff meetings
- Standard order set with list of appropriate antibiotics
- Feedback loop to address outliers
- Pharmacy verifies orders concurrently

Questions

